

Adult Social Services Quarter 3 2008-09 Update

Performance Indicator Type	Reference	Title	Service	Frequency & Measure	Rise or Fall	Baseline	Last Year Result	Target	Qtr1	Qtr2	Qtr3	Predicted Full Year Result	Data Quality
1 Leeds Strategic Plan Government Agreed	NI 130	Social Care clients receiving self directed support per 100,000 population aged 18+	Access & Inclusion	Quarterly Number	Rise	97.7 per 100,000 population	97.7 per 100,000 population	127.0 per 100,000 population	95.8 per 100,000 population	110.6 per 100,000 population	132.0 per 100,000 population	150.0 per 100,000 population	No concerns with data
	<p>The way this indicator is calculated means that the value increases as the year goes on. Quarter 3 performance (803 people in receipt of direct payments) has already exceeded the target for 2008/09. It is anticipated that by the year end there will be 917 recipients, assuming current levels of growth continue. This would place Leeds 7th out of 14 comparator authorities and 43rd out of 126 national authorities for whom data on this indicator (2007/08) has been published - though it should be noted that other authorities 2008/09 figures are unlikely to remain unchanged from 2007/08.</p>												
2 Leeds Strategic Plan Government Agreed	NI 132	Timeliness of social care assessments (all adults) (cumulative)	Access & Inclusion	Quarterly %	Rise	80.9%	80.9%	88.0%	77.0%	78.7%	80.9%	82.0%	No concerns with data
	<p>While overall performance is still below 2008/09 target levels, performance for quarter 3 (Sept - Dec 08) was 83.1% and for December was in excess of target levels, at 86.8%. During the first 3 quarters of 2008/09 6,582 people have had completed assessments. To some extent performance has remained similar to that of the previous year due to the need to complete a large backlog of overdue assessments in the first half of the year. This has now been cleared. Overall performance to date would place Leeds 71st out of 148 authorities for whom data for this indicator is available (2007/08 figures) and 10th out of 16 comparator authorities. If year end projections are met these placements rise to 61st and 9th respectively.</p>												
3 Leeds Strategic Plan - Government Agreed	NI 141	Percentage of vulnerable people achieving independent living	Strategic Housing and Commissioning	Quarterly %	Rise	60%	N.A.	66%	74.40%	70.91%	75.85%	73.75%	No concerns with data
	<p>Quarters 1&2 performance above target. Quarter 3 Monitoring submission date was 19/01/09. One large service has not yet submitted their data so the Quarter 3 figure is provisional, but indicates performance above target. Contracts Officers continue to work with low performing services such as St George's Crypt Overnight Service. In this service, performance has improved significantly in 2008-09 from 2007-08, however, it is still behind other services and its high throughput of clients has a significant impact on overall figure.</p>												
4 Leeds Strategic Plan Partnership Agreed	NI 133	Acceptable (DH) waiting times for care packages (cumulative)	Social Services for Older People	Quarterly %	Rise	85.3%	85.1%	90.0%	82.2%	82.9%	84.2%	85.0%	No concerns with data
	<p>In the first 3 quarters of 2008/09 there have been 3,256 elderly people who were issued with services following assessment. Of these 2,741 received services within the target time period of 28 days. During quarter 3 (Sept - Dec 08) the figure was 85.5% and in December it was 89.2%. Performance for the first 3 quarters would place Leeds 144th out of 150 national authorities and 14th out of our 16 comparators (based on 2007/08 data). If our year end projection is met our national position becomes 141st & our comparator position remains unchanged. Note that in order to achieve 'excellent' performance the authority needs to reach 90% on this indicator.</p>												
5 National Indicator	NI 135	Carers receiving needs assessment or review and a specific carers service	Access & Inclusion	Quarterly %	Rise	16.2%	16.2%	19.3%	15.7%	16.1%	15.1%	20.6%	No concerns with data
	<p>Predicted performance includes anticipated respite care figures (expected to be around 900 people, which was last years figure). Predicted full year result without this element would be 15.1%. As these are not available until after the year end this means that current performance will always be somewhat lower than predicted. However, once respite data has been taken into account we appear well on track to meet/surpass our target. Note that measures are being undertaken to try and gain access to the respite data on a more regular basis so as to reduce the estimated element of the predicted final performance.</p>												

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6 National Indicator	NI 125	Achieving independence for older people through rehabilitation/intermediate care	PCT	Quarterly %	Rise	New Indicator	N.A.	To be provided February 2009	See Comments				Under-development: checklist received but systems/processes still being developed
									This indicator measures the benefit to individuals from intermediate care and rehabilitation following a stay in hospital. It captures the joint work of social services and health staff and services • Are to receive short-term interventions, typically lasting no longer than 6 weeks, and frequently as little as 1-2 weeks or less.				
7 National Indicator	NI 131	Delayed transfers of care per 100,000 population	PCT	Quarterly Number	Fall	5.24 per 100,000 population	N.A.	3.68 per 100,000 population	5.30 per 100,000 population	5.04 per 100,000 population	4.74 per 100,000 population	4.60 per 100,000 population	Checklist not completed
8 National Indicator	NI 142	Percentage of vulnerable people who are supported to maintain independent living	Strategic Housing and Commissioning	Quarterly %	Rise	99%	N.A.	99%	99%	98.47%	98.72%	99%	No concerns with data
9 Local Indicator	BV-56	Percentage of items of equipment delivered within 7 working days.	Access & Inclusion	Quarterly %	Rise	90.0%	90.0%	92.0%	90.3%	92.0%	93.1%	94.0%	No concerns with data
10 Local Indicator	LKI-SS23	Percentage of people receiving a statement of their needs and how they will be met	Access & Inclusion	Quarterly %	Rise	99.0%	99.0%	99.0%	98.9%	99.0%	99.3%	99.0%	No concerns with data
11 Local Indicator	LKI-SS35	Adult and older clients receiving a review as a percentage of those receiving a service	Access & Inclusion	Quarterly %	Rise	62.5%	62.8%	76.0%	79.8%	72.6%	63.0%	65.0%	No concerns with data